**Article ID:** 1047

**Article Name:** Washing Machine door gasket is twisted and leaking

**Topic Location:** Laundry / Washing machine / Door

**Meta-data:** door, leaking, seal, twisted, gasket

**Related Articles:** [FM\_1154\_WD\_clothes stuck between door and drum\_2013-11-26](http://www.ezone-teams.electrolux.com:8080/knowledgeteamcustcareemea/Authoring/Articles/01_Searchable%20Articles%20(incl.%20Guided%20Help%20Launch%20Articles)/01_Laundry/02_Washer%20Dryer/FM_1154_WD_clothes%20stuck%20between%20door%20and%20drum_2013-11-26.docx)

**Related Questions:**

PNC

DIY

Safety

Link

Email

Book Engineer

Multimedia

Brand

**Article Content:**

Damaged door seal is normally caused by overloading or when clothes have been between seal and door glass in the beginning of a wash programme. A twisted, damaged, deformed or leaking seal has to be replaced by an authorized technician/engineer.

Please book an engineer and don’t use the appliances until the problem is fixed.

To book a certified/authorized Electrolux technician/engineer please

* use our online-booking: tbd.
* or call us: tbd.
* or use our contact-webform: tbd.
* or send us an E-mail to: tbd.